

**SUMMARY**

October 2, 2013

**Core Value: All about Bob....and Mary**

**Members Present:** Dodie Bauman, Deanna Clingan-Fischer, Lori DeVries, Wendy Dishman, Josy Gittler, Craig Goettsch, Celene Gogerty, Donna Harvey, Linda Hildreth, Cecelia Johnson, Aubury Krueger, Larry Kudej, Laura Larkin, Kimberly Murphy, Bill Nutty, Janet O'Brien, Sara Sanders, Chantelle Smith, Jone Staley, Ken Watkins, and Bob Welsh.

**Members Absent:** Craig Block, Anthony Carroll, Betty Grandquist, John Hale, Polly Johnston, Robert King, Diana Nicholls-Blomme, and Darrell Simmons.

**Visitors:** Patty Esch, Patty Funaro, Cathy Engel, and Josh Bronsink.

**Review and Approval of September 16 Summary:** Director Harvey asked members to read and review the September 16 Summary and if they have any changes to notify Linda Hildreth via email no later than October 4. As we are all very aware, there is a short turnaround time to accomplish the mission of the Task Force and a variety of information to read, review and provide comment.

**Review Draft Flow Chart & Establishing One Published Toll Free Number as a Single Point of Contact Concept:** The attached draft system flow chart was presented. The goal was to provide a working draft visual of the system from the consumer's view which represents the Task Force's core value "All About Bob...and Mary". Designating one single point of contact for consumers would shift the referral process to the ADRC and other partner agencies rather than the consumer having to make a variety of calls. It was explained that the mandatory reporting process would not change, and consumers would continue to make reports of suspected dependent adult abuse to DHS and DIA. A review of the recommendation from the 2012 Task Force Report, LEAN Event and SF446 mandates was clarified, that a single point of contact be identified which could be accomplished through the ADRC's. {see SF446 Section 50, (2)(2)(c)}.

The following feedback was provided:

- Include a box addressing who mandatory reporters contact as they are an integral part of the process;
- Label the flow chart from the consumer's view or something comparable for clarification; and
- There are still a variety of phone numbers that need to be made for referrals.

**Workgroups Report Outs and Decision Points:** Attached are the work group task lists and summaries.

- Elder Abuse Law / Definition
- Centralization
- OSDM / Referrals / Services

**Timeline for Draft Progress Report to Legislative Interim Committee:** The timeline below was discussed. Work groups may need to meet in addition to the Task Force sessions. Some Work Groups have been meeting face to face and via email communication.

Input and Comments Due by October 18  
Draft Progress Report Sent to Task Force for Comment Oct 22  
Comments and Discussion to Take Place at Oct 23 Meeting  
Final Draft Sent to Task Force for Additional Comments on Oct 25  
Input and Comments Due by October 28  
Final Progress Report Submitted October 31

Every attempt will be made to get a draft progress report to the Task Force prior to Oct 22 for additional review before the October 23 meeting.

**Meeting Times:** The Grant Conference Room and the Department on Aging's Large Conference Room have been reserved and are available the mornings of October 23 and November 13 if a work group wishes to meet prior to the Task Force meetings.

**Next Meeting:** Wednesday, October 23, 2013, 12:00 – 4:30 (Please note the time has been extended at the request of the Task Force)

**Agenda for October 23:** Review of Draft Progress Report